



Mobile Device Management and Manage Plus

SOTI, the easy, efficient and effective MDM solution your business needs

Managing business operations with a fleet of mobile devices or company issued devices add additional challenges for organisations. Ensuring applications are up to date, managing patches and security updates, providing device and user support, while maintaining productivity are essential in business operations. A Mobile Device Management (MDM) tool, such as SOTI MDM, takes care of your mobility management requirements.

SOTI MDM makes it easy to provide real time, secure remote support for devices and rolling out updates that are the same across a fleet of devices. Gain full visibility into the status and performance of your devices with SOTI MDM. Resolve small issues before they become big problems. Proactively make decisions that boost device performance and worker productivity.

SOTI MDM can either be self-managed, or Unique Micro Design (UMD) can manage your devices with our service; Manage Plus for SOTI MDM.

Overcome The Risks Your Devices May Be Facing With SOTI MDM:



Get alerts if a device becomes compromised, disconnected, roams offsite and more.



Reduce unplanned downtime that stops business productivity.



Prevent unauthorised parties from factory resetting and re-provisioning company owned devices.



Create work profiles to keep personal and corporate apps, accounts and data separate.



Scan for viruses and malware with antivirus software provided by BitDefender.



Safeguard your business by keeping critical information on devices safe and secure.

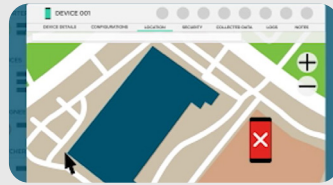
SOTI Mobile Device Management

Powerful MDM Features For Productivity And Device Safety:



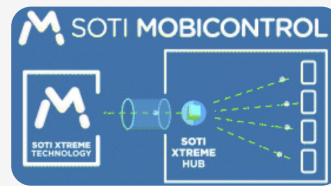
Lockdown Mode:

Restrict apps to business critical apps, ensuring worker productivity. Prevent workers changing device settings or installing malicious apps.



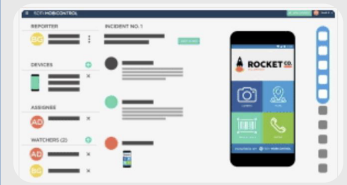
Geofencing:

Grant access to specific features when devices enter a location-based geofence, and remove access when devices exit the area.



Fast App Distribution:

Quick deployment of device enrolment, provisioning procedures, apps and data to devices so workers can get their jobs done.



Incident Management:

Troubleshoot by remote controlling device, document issues with screenshots and video recording.

Hackers can exploit vulnerabilities in networks via devices that are outdated or poorly maintained. Preventing security risks which could lead to stolen or compromised data is an important part of SOTI MDM. Gain an insight into security or compliance risks devices may be facing, allowing action to be taken through quickly rolling out patches or app updates to all devices. Control what can be installed on devices by using authentication, password and encryption features.

MDM For Any Operating System:



Android



Windows



iOS, MacOS



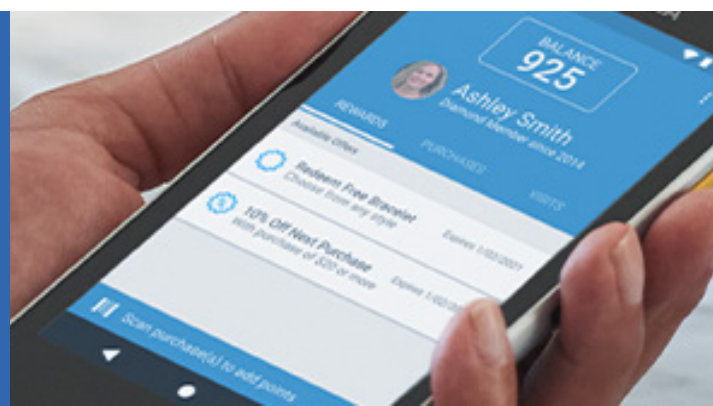
Linux

Compatibility with over 200 device manufactures including wearables and vehicle mount computers, throughout their lifecycle.

SOTI Support for SOTI MDM Includes:

- SOTI Assist mobile first diagnostic help desk platform
- SOTI Service Desk access
- Issue resolution
- Escalation management
- Secure remote connection to devices

Simplify your business-critical mobile operations.



UMD Manage Plus For SOTI MDM

Is your IT team overwhelmed by device management tasks? Does your business require professional device care? Lighten the load on your IT team with UMD Manage Plus for SOTI MDM. UMD Manage Plus is a subscription service provided by our Technical Support team, experienced with SOTI MDM. Through secure remote access via SOTI MDM, our team has full device visibility and control. This enables our team to proactively implement essential updates, apply security patches, ensure compliance and minimise software risks.

What UMD's Manage Plus For Can Do:

Manage Plus features UMD Level 1 Help Desk including:

- Minor application version updates and bug fixes, optimising system performance
- Device configuration management
- System status and health check
- Access to UMD's Help Desk: raise tickets of issues or requests (hardware and software)
- Management of issue tickets raised, including handover to vendors
- Subscription option: Support by UMD personnel, 2 hours per incident, 8 hours total per month. (Additional charges apply beyond these limits)

A Proactive Support Experience:



Saves your IT team time



Responsive support



Acting on potential security risks



Enhances user productivity



Trusted by many customers to care for their devices

Additional UMD MDM Services:

The following services are not included in Manage Plus and are available as required.

These services can also be provided as needed if Manage Plus is not purchased.

- Major revision updates of operating systems and application software
- Maintenance of security patch updates
- Firmware updates
- Urgent critical security updates (outside standard maintenance security updates)
- Major support issues requiring level 2 and above support

Efficiency, Control, Protect

Manage Plus for SOTI MDM, solving your mobility challenges.

